
Case study

A global Business School

Request resources
Govern identities
Control risk
Secure data

The client



The client is a Global Business School, ranking within the top 10 universities in Europe and the top 20 globally, according to QS World University Rankings. It provides undergraduate, graduate, and post-graduate education in the fields of economics, finance, and law. With nearly 3.000 students yearly, the client is rapidly growing its prominence in the global education business.

The challenge



With such a demanding, tech-savvy user community (students, executive program members, alumni) accessing the client's resources, such as the internal online training system, the user experience and ease-of-use is utterly relevant. While the selected IGA platform – Sailpoint IdentityIQ – has enabled the client to implement a rock-solid Identity backbone, it wasn't addressing the fine-grain access requirements for such a sophisticated environment.

The solution

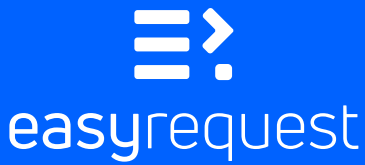


EasyRequest now front-ends SailPoint IdentityIQ and bi-directionally syncs Identity and Workflow data. EasyRequest has extended the 'Sailpoint originated Catalog' with additional levels of taxonomies, allowing to match the requirements of such of a demanding education environment.

Voice of the customer




«As a global, fast-growing Business School, the ability to get things done quickly is a vital feature of our DNA. Now, even what looks like a very technical aspect, such as requesting access to digital resources and applications, is a key factor in gaining and retaining students and alumni in our competitive landscape. We were initially skeptical about adding EasyRequest to our Sailpoint installation. It took just a demo to convince the other stakeholders and me this was the right move, not only for improving today's user experience on access-request processes, but also for achieving better agility for any future required platform change».




Improve user satisfaction and reduce configuration costs on your Identity Governance platform with EasyRequest™

“EasyRequest” from Net Studio is a UI As-a-Service application that integrates and enriches your existing IGA platform. It provides a business- practical access request experience and helps to dramatically reduce the cost of setup and ongoing maintenance of the entitlement catalog, workflows, and visibility rules.


Integration with existing iga platforms

 Security and privacy requirements are fulfilled by EasyRequest IGA gateway, a low footprint stateless software component that is installed behind the client’s firewall and bi-directionally syncs data securely between the client’s IGA Datastore and EasyRequest. It can be configured for any Identity Management/Governance platform. Native integrations are available for the leading IGA platforms.


Extendable catalogue

 EasyRequest extends the existing, hard to understand , catalog, adding business-rich information such as additional level of taxonomies and searchable metadata. Leveraging its set of out-of-the-box templates, EasyRequest can enrich the current Catalog with a functional view on entitlement, rather than just relying on short descriptions.

Approval processes defined in natural language

 In most IGA platforms, workflow and visibility configuration require software coding. EasyRequest puts an end to it, enabling natural language descriptions of approval processes, significantly reducing a substantial effort and allowing an unprecedented audit posture.

Identity Time Machine

 EasyRequest Time Machine stores the critical Identity data taken from your Identity Governance into a cloud-based user and entity behavioral engine, allowing you to easily travel back in time to check user permissions at a given moment, as well as detecting outliers and users with a risky set of entitlements.



About NET STUDIO

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NetStudio is a consulting, system integration, and product development company, specialized exclusively in Identity Management. With over 15 years of hands-on experience, Net Studio has funneled its best practices into **EasyRequest**, a UI as-a-service platform aimed to bridge the gap between the worlds of business users and techies in the increasingly critical controls on Digital Identities and Insider Threats. NetStudio Headquarters are located in Florence, Italy.

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